

Online Giving Privacy Policy

Online Giving is committed to protecting the privacy of data you provide to us. By using this web site, your personal information will only be used in accordance with the Privacy Act 1988 (Cth) and this Privacy Policy.

We may amend this Privacy Policy occasionally by updating this page. However, under no circumstances will we change this policy in a way that would allow us to distribute your personal information without your approval.

People under the age of 16 should not use this web site without the supervision of a parent or guardian. In line with our Terms of Use, we do not allow anyone under the age of 8 to use Online Giving.

Your personal contact details

Your contact details as a donor will be passed on to your charity for donation confirmation only. We will also make your name and donation amount available to any fundraiser whose page you supported.

For fundraisers, Online Giving will automatically send an email to your chosen charity when you create a fundraising page to advise them of your page and for approval. This email includes your Online Giving web page address, your name and email address. Your charity may contact you to confirm your fundraising status or to thank you for your fundraising efforts.

For all Online Giving users, we will inform your charity they may use your contact details to let you know about future campaigns or events only if you checked the box requesting us to do so. Your information will then be subject to the charity's Privacy Policy, which Online Giving does not control. Users should contact the charity directly if they have questions regarding the charity's Privacy Policy or if they want to opt-out of receiving communications from them.

Personal contact information may be stored in our secure system in order to manage fundraising pages and for customer service reasons. Please keep your password confidential and if you believe it has been compromised you should change it immediately by logging into your account. Online Giving will only send you occasional newsletters if you checked the box requesting this. You can unsubscribe at any time by emailing us at custservice@onlinegiving.com.au. We reserve the right to contact you, even if you have not opted-in to receive communication from us, if there is critical information we need to communicate to you. **It is Online Giving's policy not to distribute any identifying information about you to any third party without your consent, unless stated in Online Giving's Terms of Use or required by law.**

Your credit card details

For any web page within the Online Giving web site that collects sensitive information, like credit card details, we use a 128-bit SSL certificate to encrypt the data before it is transmitted over the internet from your computer to our server. This Secure Sockets Layer (SSL) certificate is provided by Thawte, the world's leading provider of SSL certificates. This technology makes our web site one of the most secure ways of making donations to charities in Australia.

Your IP address and cookies

In order to continually improve our web site, Online Giving collects information about the Internet Protocol (IP) addresses of all users to our web site. This information is only collected at an aggregate versus individual user level, so we are not able to monitor your individual usage of the web site. We may report IP information, as well as statistical and demographic information, in aggregate to partners and charities from time to time.

Online Giving also uses cookies for certain features of our web site. Our cookies do not contain any personally identifying information. You may set your browser to reject cookies, but please note that certain functionality of our web site may not work if these are rejected by you.

Links to other web sites

The Online Giving web site may contain links to other web sites, such as those of our charity partners. We do not control such sites. We encourage you to review their privacy and security policies before providing personal information to them.

Your use of the Online Giving web site indicates your acceptance of this Privacy Policy. If you have any questions about our security or privacy please contact us at help@onlinegiving.com.au